

5 SMART TIPS FOR YOUR FIRST HOME CLEANING VISIT



1. Plan Accordingly

Do you like being home or away when cleaning occurs at your residence? Pick a day and time that is conducive to your schedule and we'll work to make it fit. Be sure to close windows and doors correctly to ensure no water makes its way through a slight opening or we have to come back at additional charge another day.

2. Communicate

Address any and all items that you feel are important. Items such as access to areas serviced, gates, locks, alarm codes, pets, crew access to a washroom, etc... We sincerely appreciate openness with our clients. That way any and all expectations are addressed.

3. Discuss Special Requests

Do you have a quick task that requires a ladder that you would like done? Perhaps a window has a compromised seal that allows water in if a water fed pole is used. We can happily take care of any and all requests as long as they are mentioned up front. Please do not wait until a staff member arrives at your home as this can lead to confusion and misunderstanding.

4. Pick Up Clutter

Our crews are being contracted to clean the difficult tasks your home requires to stay in tip top shape. Please have toys, gardening tools, bicycles, and other miscellaneous items moved out of the way prior to the crews arrival to ensure we can focus our entire time on making your home sparkle and not moving items around your yard.

5. Provide Feedback Immediately

When starting our working relationship it is critical to provide your feedback as soon as possible. Were there any issues that need to be addressed? It's best to nip those items in the bud. Additionally, if the crew has done a great job, we love knowing that and passing along the info accordingly. We are all about recognizing exceptional employees!

